

STUDIO MEMBERSHIP - POLICIES/TERMS

YOUR MEMBERSHIP

Choose the lesson frequency that suits you:

- **Weekly Membership:** 42 lessons per year.
- **Fortnightly Membership:** 21 lessons per year.

Your membership includes 10 weeks of holiday across the year.

PAYMENTS

- Membership fees are paid monthly by Direct Debit.
- Your total annual membership fee is divided into 12 equal monthly payments, making budgeting simple and predictable.
- Your regular lesson time is reserved for you throughout the membership year. You can request a change if needed, although alternative times cannot be guaranteed.
- Please continue making your agreed monthly payments even if you miss a lesson. Missed lessons are handled in accordance with the cancellation policy below.

CANCELLATIONS & ATTENDANCE

Cancelling a lesson: Please give at least 48 hours' notice if you need to cancel or rearrange a lesson. Cancellations made with less than 48 hours' notice will count as a lesson used, except where otherwise required by law or agreed with the studio.

Late arrivals: Lessons will finish at the scheduled time. Arriving late will mean a shorter lesson.

Lessons cancelled by the studio: If Bradley needs to cancel a lesson, you will not lose your lesson entitlement. The lesson will be rescheduled or credited to your account.

PAYMENT HOLIDAYS & MAKE-UP LESSONS

If you have not used all your allocated lessons by the end of your membership year, arrangements may be made for you to use your remaining lessons after that date.

Any payment holiday or extension will be agreed individually and will depend on your remaining lesson balance and the studio's availability.

If you regularly have difficulty attending your scheduled lessons, we may discuss alternative arrangements with you.

MEMBERSHIP COMMITMENT & EARLY CANCELLATION

Studio Membership is a 12-month commitment. If you wish to end your membership early, you must provide at least four weeks' notice.

Final Payment on Early Cancellation

Your annual membership fee is divided into 12 equal monthly payments. As a result, the amount you have paid at the time of cancellation may not cover the full value of the lessons you have received.

When your membership ends, a final invoice will be calculated based on the value of lessons received up to your membership end date, minus the payments you have already made.

If the value of the lessons received exceeds the amount you have paid, you will be required to pay the outstanding difference. Any final amount due will be clearly explained to you before payment is requested.

REFUNDS & REMAINING LESSONS

Studio Membership fees are non-refundable as a general policy. Your membership reserves a regular place in Bradley's teaching schedule for the duration of your membership. By reserving this time for you, the studio limits the availability of that slot to other students.

If you are unable to attend a lesson, the cancellation policy will apply. Where lessons remain owed to you, the preferred arrangement is to deliver those lessons rather than provide a refund. Any outstanding lessons will be arranged subject to availability and the terms of your membership.

This policy does not affect any refund or other rights you may have under applicable consumer law.

Any arrangements for outstanding lessons following the end of your membership will be agreed with you individually.

